



Location: Williamsburg, Virginia—The Spa of Colonial Williamsburg—Guest Service Agents

If you are passionate about guest service, we want you as part of our team! We are looking to hire a full-time female Guest Service Agent for the women's locker room at the Spa of Colonial Williamsburg. This spa is a hidden oasis just outside of Williamsburg's historic district.

Trilogy Spa Holdings is a professional spa management company dedicated to creating and operating the most innovative, service-centric and performance optimized branded spas in the hospitality industry. Trilogy creates environments where real spa entrepreneurs want to apply their craft. Our commitment is to help you fulfill your dreams and reach your goals.

The ideal candidate desires to be a Partner at Trilogy, not merely an employee. We are seeking someone who wants to make a difference in the lives of our Guests, hotel Partners and owners. If you are driven to succeed and proud to serve others, we want you as part of our team!

“Trilogy inspires those who make our Guests Healthy and Happy”

Responsibilities:

- All aspects of cleaning the spa facility and daily set up of food and beverage items and equipment
- Replenishing and maintaining the Spa facility to a 5 Star luxury level.
- Escorting guests throughout the spa and being knowledgeable on all aspects of the facility.
- Must demonstrate a positive attitude and actions through a display of courtesy, service, cooperation, sensitivity and professionalism to internal and external guests.
- The right candidate will be well spoken and have a welcoming attitude, and is sensitive to guest needs.

Requirements:

- Must be polished, professional, and have a strong command of both written and verbal English.
- Must have a High School Diploma or the equivalent and at least of 1-3 years experience in customer service, spa, hotel, restaurant and/or housekeeping.
- Candidates must also be authorized to work in the US.
- Must be able to work a flexible schedule (nights, weekends, and holidays) and must also be available on an "on-call" basis (if needed).

Application Process:

Please submit your resume through the following link:

<http://ejob.bz/ATS/jb.do?reqGK=26898866&portalGK=3097>